

Press S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 204605 Opened: 04MAR13 Closed: 11MAR13 Mileage: 88777

COMMENTS: NEEDS FRONT LEFT WHEEL BEARING CUSTOMER REFUSED

--- 2 of 20 - Dealer: MER-S -----

RO No: 204306 Opened: 11FEB13 Closed: 12FEB13 Mileage: 88002

Line Code: A Booker: 465 Comeback: N

Complaint: 90KM 90,000KM MAINTENANCE/ENTRETIEN \$69.95 + TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

465	473	CP	90KM		90,000KM MAINTENANCE/ENTRETIEN \$69.95
					+ TXS
			PARTS\$	32.33	LABOR\$ 37.62
					MISC\$ 0.00

Line Code: B Booker: 465 Comeback: N

Complaint: MULTI COMPLIMENTARY MULTIPOINT INSPECTION

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

465	473	IGW	MULTI		COMPLIMENTARY MULTIPOINT INSPECTION
			PARTS\$	0.00	LABOR\$ 3.20
					MISC\$ 0.00

Line Code: C Booker: 465 Comeback: N

Complaint: OK INFINITI LOANER

Cause:

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO.....DESCRIPTION.....

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 204306 Opened: 11FEB13 Closed: 12FEB13 Mileage: 88002

Line Code: F Booker: 465 Comeback: N

SA..... TECH... TYPE. OPCODE.. CB-RO.....DESCRIPTION.....

465	473	CP	OK	SEE ESTM			
		PARTS\$	0.00	LABOR\$	0.00	MISC\$	0.00

Line Code: G Booker: 465 Comeback: N

Complaint: 4002S WASH IN & OUT N/C AS PER DUNCAN AND ANNE

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

465	21	IGW	4002S	WASH IN & OUT N/C AS PER DUNCAN AND AN			
				NE			
		PARTS\$	0.00	LABOR\$	0.00	MISC\$	0.00

465		IGW	9999	SUBLET REPAIRS			
		PARTS\$	0.00	LABOR\$	0.00	MISC\$	15.00

COMMENTS: SEE ESTM SEAT LEATHER 1933.06 + INSTALLATION
 PASSANGER DAYLIGHT INOP, 3RD LIGHT INOP,
 2 REAR LINKS LOOSE 2 REAR SWAY BAR BUSHINGS

RO No: 201183 Opened: 17SEP12 Closed: 17SEP12 Mileage: 80025

Line Code: A Booker: 87 Comeback: N

Complaint: R10192 RAPPEL R-163 AIRBAG CONNECTOR G35 2005 SEDAN

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 201183 Opened: 17SEP12 Closed: 17SEP12 Mileage: 80025

Line Code: A Booker: 87 Comeback: N

Cause: RECALL

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

87 463 WP R10192 RAPPEL R-163 AIRBAG CONNECTOR G35
2005

SEDAN

PARTS\$ 144.85 LABOR\$ 175.92 MISC\$ 0.00

Line Code: B Booker: 87 Comeback: N

Complaint: CHECK DOORS NOT OPENING WITH REMOTE ..NOTE
CUSTOMER REPLACE

Cause: RECALL

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

87 463 CP 3 REPLACE ORG REMOTE OPENING CLOSING
OKA

Y

PARTS\$ 187.41 LABOR\$ 59.98 MISC\$ 0.00

Line Code: C Booker: 87 Comeback: N

Complaint: CHECK WHEN START ENGINE FOUR WAY FLASHER
FLASHING INTER

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

87 463 CP 3 OPENING CLOSING DOOR FLASHING LIGHT 4

WAY DO TO Car starter ..

PARTS\$ 0.00 LABOR\$ 59.98 MISC\$ 0.00

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

--- 4 of 20 - Dealer: MER-S -----

RO No: 194286 Opened: 19SEP11 Closed: 20SEP11 Mileage: 61104

Line Code: A Booker: 465 Comeback: N

Complaint: 99

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

465 21 CP 99

PARTS\$ 0.00 LABOR\$ 0.00 MISC\$ 0.00

Line Code: B Booker: 465 Comeback: N

Complaint: 99 VERIFIER SI ACCIDENT OU ROUILLE.

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

465 21 CP 99 VOIR MR POMPEO

PARTS\$ 0.00 LABOR\$ 0.00 MISC\$ 0.00

Line Code: C Booker: 465 Comeback: N

Complaint: SI-G20 INSPECTION SECURITAIRE 169.95 + TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

465 64 CP SI-G20 INSPECTION SECURITAIRE 169.95 + TXS

PARTS\$ 0.00 LABOR\$ 169.95 MISC\$ 0.00

COMMENTS: FREINS AV REST 7MM ARR 6MM

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 194286 Opened: 19SEP11 Closed: 20SEP11 Mileage: 61104

BESOIN FRONT RIGHT WHEEL BEARING,BELTS CRACKED

MISSING OIL THREE QUARTERS, NEEDS AIR FILTER AB

D HAS LOOSE SHIELDS EXHAUST

--- 5 of 20 - Dealer: MER-S -----

RO No: 193989 Opened: 01SEP11 Closed: 08SEP11 Mileage: 60436

Line Code: A Booker: 465 Comeback: N

Complaint: CK REFER 193476 WO AC IS STILL NOISY

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

465 396 IGW CK CLEANED AND LUBED LINKAGES

PARTS\$ 0.00 LABOR\$ 0.00 MISC\$ 0.00

Line Code: B Booker: 465 Comeback: N

Complaint: AUTO VEHICULE DE REMPLACEMENT /REPLACEMENT VEHICULE

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

465 21 IGW AUTO VEHICULE DE REMPLACEMENT /REPLACEMENT

VEHICULE

PARTS\$ 0.00 LABOR\$ 0.00 MISC\$ 0.00

Line Code: C Booker: 465 Comeback: N

Complaint: 99 LAST VISITE WE REPLACE ACTUATOR SWITCH FOR CLIMATE CONTROL PAR

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 193989 Opened: 01SEP11 Closed: 08SEP11 Mileage: 60436

Line Code: C Booker: 465 Comeback: N

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

465 396 IGW 99 IF IT REHAPPENS NEED AC BOX SEE ESTM

PARTS\$ 0.00 LABOR\$ 0.00 MISC\$ 0.00

--- 6 of 20 - Dealer: MER-S -----

RO No: 193476 Opened: 04AUG11 Closed: 05AUG11 Mileage: 59656

Line Code: A Booker: 87 Comeback: N

Complaint: CHECVK CLIMATE CONTROL 18 OKAY WHEN PUTTING

HIGHER TIC

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

87 462 CP 3 REPLACE ACTUTOR SWITCH FOR CLIMATE CON
TROL

PARTS\$ 107.28 LABOR\$ 164.93 MISC\$ 0.00

Line Code: B Booker: 87 Comeback: N

Complaint: CHECK LEFT REAR DOOR RUBBER COMING OFF TOP ...

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

87 462 CP 7 REPLACE DOOR RUBBER REAR LEFT DOOR

PARTS\$ 130.71 LABOR\$ 43.98 MISC\$ 0.00

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

--- 7 of 20 - Dealer: MER-S -----

RO No: 174239 Opened: 02OCT08 Closed: 02OCT08 Mileage: 36098

Line Code: A Booker: 466 Comeback: N

Complaint: 48KX 48000 KM MAINTENANCE/ENTRETIEN \$449.95+TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

466 358 CP 48KX 48000 KM MAINTENANCE/ENTRETIEN \$449.95

+TXS

PARTS\$ 152.04 LABOR\$ 297.91 MISC\$ 0.00

Line Code: B Booker: 466 Comeback: N

Complaint: CK CHECK WHILE GOING OVER BUMPS ,, IN THE REAR END
THEE IS A KNOC

Cause: REPLACE REAR ATB LINKS AT FAULT

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

466 358 WP NH63AA RP LES DEUX COUSSINETS/BIELLES DE
BARR

E STABILISATRICE

PARTS\$ 56.84 LABOR\$ 37.94 MISC\$ 0.00

Line Code: C Booker: 466 Comeback: N

Complaint: SUPERTUTROUSSE DE NETTOYAGE DU CIRCUIT
D'ALIMENTATION-\$103.76+TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

466 358 CP SUPERTUN TROUSSE DE NETTOYAGE DU CIRCUIT
D'ALIM

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 174239 Opened: 02OCT08 Closed: 02OCT08 Mileage: 36098

ENTATION 129.95\$. INJECTION SYSTEM CLE

ANING KIT \$129.95 ..

PARTS\$ 40.80 LABOR\$ 62.96 MISC\$ 0.00

Line Code: D Booker: 466 Comeback: N

Complaint: AIR REPLACE AIR FILTER \$44.95+TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO.....DESCRIPTION.....

466	358	CP	AIR	REPLACE AIR FILTER \$44.95+TXS
		PARTS\$	24.26	LABOR\$ 20.70 MISC\$ 0.00

Line Code: E Booker: 466 Comeback: N

Complaint: RPT-G35REPLACE REAR BRAKE PADS AND TURN DISKS G35

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

466	358	CP	RPT-G35	REPLACE REAR BRAKE PADS AND TURN DISKS
			G35	
		PARTS\$	175.81	LABOR\$ 174.19 MISC\$ 0.00

COMMENTS: DID 48KM OIL CHANGE AND INSPECTION,REP ENGINE ,
 TRANS,BOTH DIFF,TRANSFERT CASE OIL.REP RADIATOR
 ANTIGEL.DID FULL INSPECTION OF THE VEHICULE,RE
 P REAR STAB LINKS,DID CLEAN THE INJECTION SYSTE

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 174239 Opened: 02OCT08 Closed: 02OCT08 Mileage: 36098

M (SUPERTUNE) REP AIR FILTER,FRONT BRAKES AT 60
 -65% REAR IS REP BRAKES PADS SHIMS ,MAC ROTORS.

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

466 473 CP TIB4Q POSER ET BALANCER 4 PNEUS 17"/INSTALL
& BALANCE 4 TIRES 17"-129.95\$+TX

PARTS\$ 2.95 LABOR\$ 87.00 MISC\$ 0.00

Line Code: F Booker: 466 Comeback: N

Complaint: WA WHEEL ALIGNMENT/ALIGNMENT DES ROUES \$69.95 + TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

466 473 CP WA ALIGNEMENT DE ROUES AUX 4 ROUES 129.95
\$ / WHEEL ALIGNEMENT 4 WHEELS \$129.95

+ TAXES.

PARTS\$ 0.00 LABOR\$ 69.95 MISC\$ 0.00

Line Code: G Booker: 466 Comeback: N

Complaint: FPD-G35REPLACE FRONT BRAKE PADS AND DISKS G35
\$605.76+TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

466 473 CP FPD-G35 REPLACE FRONT BRAKE PADS AND DISKS
G35

PARTS\$ 416.32 LABOR\$ 148.42 MISC\$ 0.00

COMMENTS: DID 42KM OIL CHANGE , DID INSTALL WINTER TIRES

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 169280 Opened: 14NOV07 Closed: 14NOV07 Mileage: 31051

DID WHEEL ALIGNMENT , SLIP,VDC,AND BRAKE LIGTH
WAS ON BECAUSE THE FRONT BRAKES WERE AT 0% REAR
REAR WILL NEED TO BE REPLACE PROBABLY ON THE NE
XT VISIT,

--- 9 of 20 - Dealer: MER-S -----

RO No: 165872 Opened: 24APR07 Closed: 24APR07 Mileage: 26309

Line Code: A Booker: 516 Comeback: N

Complaint: VER A FROID BRUIT DE COURROIE

Cause: NOISY

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516	526	WP	CC17AA	RP DEUX COURROIES D'ENTRAINEMENT
		PARTS\$	45.42	LABOR\$ 44.57 MISC\$ 0.00

Line Code: B Booker: 516 Comeback: N

Complaint: 36KM 36000KM MAINTENANCE/ENTRETIEN \$189.95 + TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516	526	CP	36KM	36000KM MAINTENANCE/ENTRETIEN \$243.95
				+ TXS
		PARTS\$	38.33	LABOR\$ 151.62 MISC\$ 0.00

Line Code: C Booker: 516 Comeback: N

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 165872 Opened: 24APR07 Closed: 24APR07 Mileage: 26309

Line Code: C Booker: 516 Comeback: N

Complaint: TIB4Q INTALL & BALANCE 4 TIRES 17" \$89.95 + TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516	526	CP	TIB4Q	POSER ET BALANCER 4 PNEUS 17"/INSTALL
				& BALANCE 4 TIRES 17"-129.95\$+TX
			PARTS\$	2.95
			LABOR\$	87.00
			MISC\$	0.00

Line Code: D Booker: 516 Comeback: N

Complaint: AIR REPLACE AIR FILTER \$44.04+TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO.....DESCRIPTION.....

516	526	CP	AIR	REPLACE AIR FILTER \$44.95+TXS
			PARTS\$	24.26
			LABOR\$	19.79
			MISC\$	0.00

COMMENTS: FRONT BRAKES 25%LEFT CUSTOMER WANTS TO WAIT...

REAR BRAKES 60%LEFT..

SUMMER TIRES 55%LEFT...

REPLACED AIR FILTER

DID 36000KM INSPECTION

INSTALLED BALANCED 4 TIRES (WINTER IN THE CAR)

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 163944 Opened: 13DEC06 Closed: 13DEC06 Mileage: 23071

Line Code: A Booker: 516 Comeback: N

Complaint: 30KM 30,000KM MAINTENANCE/ENTRETIEN \$59.95 + TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516	71	CP	30KM		30,000KM MAINTENANCE/ENTRETIEN \$69.95
			PARTS\$	32.33	LABOR\$ 27.62
					MISC\$ 0.00

Line Code: B Booker: 516 Comeback: N

Complaint: APF REMPLACER FILTRE A POLLEN/AIR POLLEN FILTER \$139.95+TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO.....DESCRIPTION.....

516	71	CP	APF		REEMPLACER FILTRE A POLLEN/AIR POLLEN F
					ILTER \$139.95+TXS
			PARTS\$	60.79	LABOR\$ 79.16
					MISC\$ 0.00

Line Code: C Booker: 516 Comeback: N

Complaint: VER PARFOID REMOTE ORIGINAL NE FONCT PAS (PARFOIS EST DANS LA

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516	21	CP	NOD		NO DEFECT FOUND
			PARTS\$	0.00	LABOR\$ 0.00
					MISC\$ 0.00

COMMENTS: EXPLAIN TO THE CUSTOMER BOOMERANG AND TIRE PRES

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 163944 Opened: 13DEC06 Closed: 13DEC06 Mileage: 23071

SURE SENSOR COULD MAKE SOME INTERFERENCE...NORM
AL CONDITION BY NISSAN
REPLACED ENGINE OIL AND FILTER
REPLACED POLLEN FILTER

--- 11 of 20 - Dealer: MER-S -----

RO No: 162718 Opened: 16OCT06 Closed: 16OCT06 Mileage: 21454

Line Code: A Booker: 516 Comeback: N

Complaint: TIB4Q INTALL & BALANCE 4 TIRES 17" \$89.95 + TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516	71	CP	TIB4Q	POSER ET BALANCER 4 PNEUS 17"/INSTALL
				& BALANCE 4 TIRES 17"-129.95\$+TX
			PARTS\$	2.95 LABOR\$ 87.00 MISC\$ 0.00

Line Code: B Booker: 516 Comeback: N

Complaint: COUPON 16789

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 21 CP OK OK

PARTS\$ 0.00 LABOR\$ 0.00 MISC\$ 0.00

Line Code: C Booker: 516 Comeback: N

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 162718 Opened: 16OCT06 Closed: 16OCT06 Mileage: 21454

Line Code: C Booker: 516 Comeback: N

Complaint: CHECK IN STORAGE THERES ONLY 3TIRES ...WE HAVE TO PUT ONE NEW

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 21 CP NT1 INST 1 NEW TIRE/PNEU \$19.95 + TXS

PARTS\$ 206.95 LABOR\$ 0.00 MISC\$ 0.00

Line Code: D Booker: 516 Comeback: N

Complaint: PUT SUMMER TIRES IN TRUNK

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 21 CP OK OK

PARTS\$ 0.00 LABOR\$ 0.00 MISC\$ 0.00

--- 12 of 20 - Dealer: MER-S -----

RO No: 160607 Opened: 08JUN06 Closed: 09JUN06 Mileage: 18133

Line Code: A Booker: 520 Comeback: N

Complaint: REPLACE FRONT BRAKE AND REAR BRAKES

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 469 CP FPD-G35 REPLACE FRONT BRAKE PADS AND DISKS
G35

PARTS\$ 205.16 LABOR\$ 74.21 MISC\$ 0.00

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 160607 Opened: 08JUN06 Closed: 09JUN06 Mileage: 18133

Line Code: A Booker: 520 Comeback: N

SA..... TECH... TYPE. OPCODE.. CB-RO.....DESCRIPTION.....

516 469 IGW FPD-G35 REPLACE FRONT BRAKE PADS AND DISKS
G35

PARTS\$ 138.50 LABOR\$ 74.21 MISC\$ 0.00

Line Code: B Booker: 520 Comeback: N

Complaint: RPT-G35REPALCE REAR BRAKE PADS AND TURN DISKS G35
\$352.64+TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 469 CP RPT-G35 REPLACE REAR BRAKE PADS AND TURN
DISKS

G35

PARTS\$ 76.61 LABOR\$ 89.05 MISC\$ 0.00

516 469 IGW RPT-G35 REPLACE REAR BRAKE PADS AND TURN
DISKS

G35

PARTS\$ 53.76 LABOR\$ 89.05 MISC\$ 0.00

COMMENTS: FREINS REMPLACE-GOODWILL ACCORDE PAR
INFINITI CANADA A RAISON DE 50%

--- 13 of 20 - Dealer: MER-S -----

RO No: 160598 Opened: 08JUN06 Closed: 08JUN06 Mileage: 18132

Line Code: A Booker: 516 Comeback: N

Complaint: CK BRAKES ARE MAKING NOISE VERIFY THE BRAKES

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 160598 Opened: 08JUN06 Closed: 08JUN06 Mileage: 18132

Line Code: A Booker: 516 Comeback: N

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 21 CP CK CHECK NOISE WHILE DRIVING

PARTS\$ 0.00 LABOR\$ 0.00 MISC\$ 0.00

Line Code: B Booker: 516 Comeback: N

Complaint: 24KM 24,000KM MAINTENANCE/ENTRETIEN \$209.95 + TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 71 CP 24KM 24,000KM MAINTENANCE/ENTRETIEN \$253.95

+ TXS

PARTS\$ 34.07 LABOR\$ 175.88 MISC\$ 0.00

Line Code: C Booker: 516 Comeback: N

Complaint: AIR REPLACE AIR FILTER \$44.04+TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO.....DESCRIPTION.....

516 71 CP AIR REPLACE AIR FILTER \$44.95+TXS

PARTS\$ 24.26 LABOR\$ 19.79 MISC\$ 0.00

Line Code: D Booker: 516 Comeback: N

Complaint: REFU CLIENT REFUSE DE REMPLACER FREINS AVANTS
COMPLET ...(TRES ROUI

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 160598 Opened: 08JUN06 Closed: 08JUN06 Mileage: 18132

Line Code: D Booker: 516 Comeback: N

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 21 CP REFU REFUSED JOB

PARTS\$ 0.00 LABOR\$ 0.00 MISC\$ 0.00

COMMENTS: FAIT INSPECTON 24000KMENTRETIEN DES FREINS AUX
4 ROUESFREINS AVANT 20% BON..BESOIN PADS+DISKSF
REINS ARRIERES 28-30% BON...BESOIN PADS ET MACH
INER////REFUSED BY CUSTOMERREPLACED AIR FILTER

---OKAY FREINS AVANTS PADS ET DISKS ONT ETE REM
PLACER ET FREINS ARRIERE PAYER PAR INFINITI

--- 14 of 20 - Dealer: MER-S -----

RO No: 159063 Opened: 27MAR06 Closed: 27MAR06 Mileage: 16032

Line Code: A Booker: 516 Comeback: N

Complaint: 16022 OLD STORAGE

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516	21	CP	OK	OK			
		PARTS\$	0.00	LABOR\$	0.00	MISC\$	0.00

Line Code: B Booker: 516 Comeback: N

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 159063 Opened: 27MAR06 Closed: 27MAR06 Mileage: 16032

Line Code: B Booker: 516 Comeback: N

Complaint: TIB4Q INTALL & BALANCE 4 TIRES 17" \$89.95 + TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516	469	CP	TIB4Q	POSER ET BALANCER 4 PNEUS 17"/INSTALL			
				& BALANCE 4 TIRES 17"-129.95\$+TX			
		PARTS\$	2.95	LABOR\$	87.00	MISC\$	0.00

Line Code: C Booker: 516 Comeback: N

Complaint: TIS TIRE STORAGE PER SEASON \$49.95 + TXS (NOT RESPONSABLE FOR TIR

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 21 CTIRE TIS ENTREPOSAGE DES PNEUS -TIRE STORAGE
\$7

9.95 + TXS

PARTS\$ 0.00 LABOR\$ 49.95 MISC\$ 0.00

Line Code: D Booker: 516 Comeback: N

Complaint: CHECK FLAT TIRE ON THE REAR RIGHT TIRE (WINTER TIRE)

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 21 CP CK CHECK NOISE WHILE DRIVING

PARTS\$ 0.00 LABOR\$ 0.00 MISC\$ 0.00

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 159063 Opened: 27MAR06 Closed: 27MAR06 Mileage: 16032

Line Code: E Booker: 516 Comeback: N

Complaint: 18KM 18.000KM MAINTENANCE/ENTRETIEN \$49.95 +TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 469 CP 18KM 18,000KM MAINTENANCE/ENTRETIEN \$69.95

+ TXS

PARTS\$ 26.07 LABOR\$ 23.88 MISC\$ 0.00

COMMENTS: 3 WINTER TIRES 16789

FAIT CH HUILE ET FILTRE

--- 15 of 20 - Dealer: MER-S -----

RO No: 157250 Opened: 18NOV05 Closed: 18NOV05 Mileage: 13144

Line Code: A Booker: 87 Comeback: N

Complaint: TIB4Q INTALL & BALANCE 4 TIRES 17" \$89.95 + TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

87 71 CP TIB4Q POSER ET BALANCER 4 PNEUS 17"/INSTALL
& BALANCE 4 TIRES 17"-129.95\$+TX

PARTS\$ 2.95 LABOR\$ 87.00 MISC\$ 0.00

Line Code: B Booker: 87 Comeback: N

Complaint: TIS TIRE STORAGE PER SEASON \$49.95 + TXS (NOT RESPONSABLE FOR TIR

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 157250 Opened: 18NOV05 Closed: 18NOV05 Mileage: 13144

Line Code: B Booker: 87 Comeback: N

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

87 21 CTIRE TIS ENTREPOSAGE DES PNEUS -TIRE STORAGE
\$7

9.95 + TXS

PARTS\$ 0.00 LABOR\$ 49.95 MISC\$ 0.00

COMMENTS: TAGS 16022

--- 16 of 20 - Dealer: MER-S -----

RO No: 155653 Opened: 24AUG05 Closed: 24AUG05 Mileage: 10190

Line Code: A Booker: 516 Comeback: N

Complaint: 12KM 12.000KM MAINTENANCE/ENTRETIEN \$169.95 +TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 469 CP 12KM 12,000KM MAINTENANCE/ENTRETIEN \$243.95

+ TXS-CHANGEMENT HUILE,VERIFIER, ,FLUIDES,LUMIERES,BATTERIE,SUSPENSION,KLAXON,HOSES RADIATOR,DIRECTION,ESSUIE GLACE,CARDANS,REMPLI LAVE GLACE,SERVICE DE FREINS

PARTS\$ 32.07 LABOR\$ 137.88 MISC\$ 0.00

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 155653 Opened: 24AUG05 Closed: 24AUG05 Mileage: 10190

Line Code: B Booker: 516 Comeback: N

Complaint: AUTO VEHICULE DE REMPLACEMENT /REPLACEMENT VEHICULE

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 21 CP AUTO VEHICULE DE REMPLACEMENT
/REPLACEMENT

VEHICULE

PARTS\$ 0.00 LABOR\$ 0.00 MISC\$ 0.00

Line Code: C Booker: 516 Comeback: N

Complaint: APF-G35REPLACER FILTRE DU PURIFICATEUR D'AIR \$129.95 = TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 469 CP APF-G35 REMPLACER FILTRE DU PURIFICATEUR
D'AIR

\$139.4+TXS

PARTS\$ 57.70 LABOR\$ 72.25 MISC\$ 0.00

Line Code: D Booker: 516 Comeback: N

Complaint: 0 VER SENTEUR DE PLASTIC BRULER...

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 469 CP CK CHECK NOISE WHILE DRIVING

PARTS\$ 0.00 LABOR\$ 0.00 MISC\$ 0.00

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 155653 Opened: 24AUG05 Closed: 24AUG05 Mileage: 10190

Line Code: E Booker: 516 Comeback: N

Complaint: 0 VER FREINS BRUYANTS

Cause: NOISY

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516	469	WP	PB23AA		D & P/RP DEUX DISQUES DE FREIN
		PARTS\$	325.14	LABOR\$	80.41 MISC\$ 0.00

COMMENTS: FREINS ARR 30% USED

FREINS AVANTS NEUFS

--- 17 of 20 - Dealer: MER-S -----

RO No: 154275 Opened: 02JUN05 Closed: 03JUN05 Mileage: 5700

Line Code: A Booker: 169 Comeback: N

Complaint: 99 REPAIR REAR BUMPER AND PAENT IT \$640.00

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

169	21	CPB	99		REPAIR CAR AS PER ESTIMATION
		PARTS\$	0.00	LABOR\$	0.00 MISC\$ 0.00

169		CPB	9999		SUBLET REPAIRS
		PARTS\$	0.00	LABOR\$	0.00 MISC\$ 556.40

--- 18 of 20 - Dealer: MER-S -----

RO No: 153205 Opened: 11APR05 Closed: 11APR05 Mileage: 5479

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 153205 Opened: 11APR05 Closed: 11APR05 Mileage: 5479

Line Code: A Booker: 516 Comeback: N

Complaint: 0 SERVICE ENGINE SOON ALLUME

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 70 CP 0 NO DESCRIPTION
PARTS\$ 0.00 LABOR\$ 0.00 MISC\$ 0.00

Line Code: B Booker: 516 Comeback: N

Complaint: TIB4 INSTALL & BALANCE 4 TIRES 16" \$69.95 + TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 64 CP TIB4Q POSER ET BALANCER 4 PNEUS 17"/INSTALL
& BALANCE 4 TIRES 17"-129.95\$+TX
PARTS\$ 2.95 LABOR\$ 87.00 MISC\$ 0.00

Line Code: C Booker: 516 Comeback: N

Complaint: AUTO VEHICULE DE REMPLACEMENT /REPLACEMENT VEHICULE

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516 21 CP AUTO VEHICULE DE REMPLACEMENT
/REPLACEMENT
VEHICULE
PARTS\$ 0.00 LABOR\$ 0.00 MISC\$ 0.00

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 153205 Opened: 11APR05 Closed: 11APR05 Mileage: 5479

COMMENTS: CAN COMM CIRCUIT U1000

COOLANT TEMP -40.C

INT/A TEMP SE -50.C

VIENT DU BOOMERANG DOIT AVOIR MAUVAISE CONNECTI
ON

--- 19 of 20 - Dealer: MER-S -----

RO No: 152509 Opened: 22FEB05 Closed: 22FEB05 Mileage: 3131

Line Code: A Booker: 516 Comeback: N

Complaint: 6KM 6.000KM MAINTENANCE/ENTRETIEN \$ 49.95 +TXS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

516	71	CP	6KM	6,000KM MAINTENANCE/ENTRETIEN \$69.95 +
				TXS-CHANGEMENT HUILE,VERIFIER FLUIDES
				,LUMIERES,FILTRE AIR,COURROIES,ESSUIE
				GLACES,PRESSION PNEUS,REMPLI LAVE VITR
				E.

PARTS\$	26.07	LABOR\$	23.88	MISC\$	0.00
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--- 20 of 20 - Dealer: MER-S -----

RO No: 151604 Opened: 08DEC04 Closed: 15DEC04 Mileage: 25

Line Code: A Booker: 169 Comeback: N

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 151604 Opened: 08DEC04 Closed: 15DEC04 Mileage: 25

Line Code: A Booker: 169 Comeback: N

Complaint: PDI-G35PRE-LELIVERY INSPECTION ALSO INSTALL FRONT PLATE
HOLDER

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

169	89	IPDI	PDI-G35	PRE-LELIVERY INSPECTION ALSO INSTALL F
				FRONT PLATE HOLDER
		PARTS\$	14.91	LABOR\$ 165.00
				MISC\$ 0.00

Line Code: B Booker: 169 Comeback: N

Complaint: LOCK INSTALL LOCK NUTS

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

169	89	IVN	LOCK	INSTALL LOCK NUTS
		PARTS\$	30.00	LABOR\$ 0.00
				MISC\$ 0.00

Line Code: C Booker: 169 Comeback: N

Complaint: GAS GAS UP CAR AS PER SALES

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

169	21	IGAS	GAS	ESSENCE SHELL 03342_____
		PARTS\$	0.00	LABOR\$ 0.00
				MISC\$ 0.00

Line Code: D Booker: 169 Comeback: N

Press B, S#, Enter for next page, EST#, ?, or E to Exit:

RO No: 151604 Opened: 08DEC04 Closed: 15DEC04 Mileage: 25

Line Code: D Booker: 169 Comeback: N

Complaint: WB-Q NEW CAR SOLD (INTERNAL CHARGE \$85.00)

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

169 21 IPDIW WB-Q LAVAGE VOITURE NEUVE POUR LIVRAISON

PARTS\$ 0.00 LABOR\$ 85.00 MISC\$ 0.00

Line Code: E Booker: 169 Comeback: N

Complaint: NT4 INSTALL 17"WINTER TIRES TOYO ON ORIGINAL MAGS
(SUMMER TIRES IN

Cause:

SA..... TECH... TYPE. OPCODE.. CB-RO..... DESCRIPTION.....

169 89 IVN NT4 POSER ET BALANCER 4 PNEUS 79.95\$

PARTS\$ 769.55 LABOR\$ 69.95 MISC\$ 0.00