

Classification EL08-022	Reference ITB08-037	Date: July 24, 2008
-----------------------------------	-------------------------------	-------------------------------

EX35/G35/G37/M/QX56; RADIO WILL NOT SCROLL THROUGH ALL PRESETS (NAVI-EQUIPPED ONLY)

APPLIED VEHICLES: 2008 EX35 (J50) WITH NAVI
 2007-2008 G35 (V36) WITH NAVI
 2008 G37 (CV36) WITH NAVI
 2007-2008 M (Y50) WITH NAVI
 2008-2009 QX56 (JA60) WITH NAVI

APPLIED VIN / DATE: EX35 2WD vehicles built before: JNKAJ09E(*)8M306060 / 3-18-08
 EX35 AWD vehicles built before: JNKAJ09F(*)8M360417 / 3-18-08
 G35 2WD vehicles built before: JNKBV61E(*)8M220079 / 3-21-08
 G35 AWD vehicles built before: JNKBV61F(*)8M269306 / 3-21-08
 G37 vehicles built before: JNKC64E(*)8M125026 / 3-21-08
 M35 2WD vehicles built before: JNKBY01E(*)8M500896 / 3-25-08
 M35 AWD vehicles built before: JNKBY01F(*)8M551256 / 3-25-08
 M45 2WD vehicles built before: JNKAY01E(*)8M606732 / 3-24-08
 M45 AWD vehicles built before: JNKAY01F(*)8M655078 / 3-24-08
 QX56 vehicles built before: 5N3AA08(**)9N900007 / 4-9-08

IF YOU CONFIRM:

Preset A, B, or C does not scroll through all six (6) preset stations.

ACTION:

Replace the A/V Control Unit

- Go to Service Manual section "AV" for replacement procedure.

PARTS INFORMATION

Please reference the Infiniti Electronic Exchange Matrix in NNAnet as the main resource for the applicable audio exchange unit part number.

CLAIMS INFORMATION

Submit a Primary Failed Part (PP) line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
RPL DVD/NAVI Control Unit and Return To Manufacturer	(1)	RN87RA	HB	32	(2)

1. Reference the Infiniti Electronic Exchange Matrix in NNAnet and use the indicated audio exchange unit P/N as the PFP.
2. Reference the current Infiniti Warranty Flat Rate Manual and use the indicated FRT.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.